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69			
70			

71 Subject of the Contract:

- 72
- 73
- 74
- 75
- 76
- Contract Name **“Digitization of the 180-vehicle fleet + Waste collection planning system + Electronic logging and discharge confirmation system”**
  - Contract Type: Service
  - A Framework Contract will be signed with the successful tenderer for the delivery of the subject matter of the contract.

77

78

## 79 Internal Analysis:

80

81 The implementation of a digitised vehicle and planning system is expected to allow for more efficient  
82 planning through the use of contemporary data collecting and evaluation techniques. The solution  
83 consists of 2 main parts

84 a. Hardware - devices mounted on waste management equipment that will gather data from the  
85 vehicle and deliver it to a central system for processing. The aim of OLO is to gather data from  
86 vehicles; it requires the supplier to deliver the devices and their operation as an IaaS service, i.e. the  
87 supplier of the solution manages the devices to assure data collection from vehicles and delivers the  
88 acquired data to the System for further processing.

89 b. System - a software platform that will be utilised to collect data from vehicles as well as other data  
90 that will be used to evaluate, plan, and optimise waste management activities. This mechanism is  
91 also one of the four essential inputs for electronic STAS record. This method is critical to creating an  
92 unambiguous log of discharging confirmation against which fees can be assessed as part of the  
93 upcoming Pay as You Throw overhaul.

94

95 The aims of the solution are:

96 For the management of the company:

- 97 - improving waste collection efficiency;
- 98 - lowering fleet operating expenses;
- 99 - gaining the ability to plan targeted maintenance based on real vehicle usage;
- 100 - achieving declared goals of the shareholder;
- 101 - getting data inputs for BI and management.

102 For the workforce and process management:

- 103 - immediate access to important data;
- 104 - long-term data collection and processing for planning;
- 105 - KPIs for driver evaluation;
- 106 - tracking vehicle fuel usage;
- 107 - selecting the appropriate vehicle (CNG/Diesel) based on fuel consumption in a given  
108 Section/Region;
- 109 - refuelling comparison - filling station and vehicle fuel tank;
- 110 - avoiding fuel leakage;
- 111 - logbook digitization;
- 112 - data synchronisation with OLO systems;
- 113 - output simplification.

114 For the system workflow:

- 115 - centralised vessel service data processing;
- 116 - centralised vehicle data processing;
- 117 - centralised waste collection plan processing.
- 118
- 119

120 0.0 Solution description:

121

122 The Contracting Authority anticipates delivering a comprehensive solution in IaaS-PaaS mode, i.e.

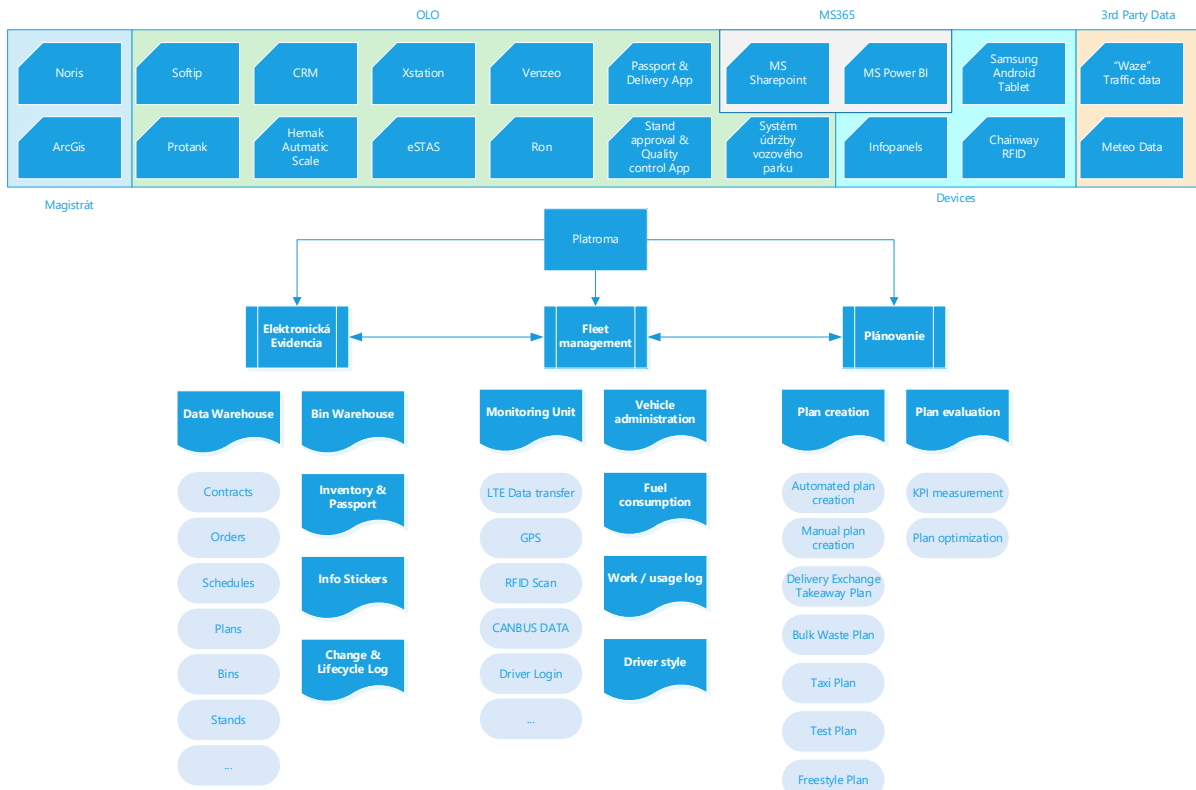
123 *Infrastructure as a Service and Platform as a Service.*

124

125 0.1 Logical plan of the solution

126 *The plan does not provide a comprehensive description of all the inputs listed in the technical*

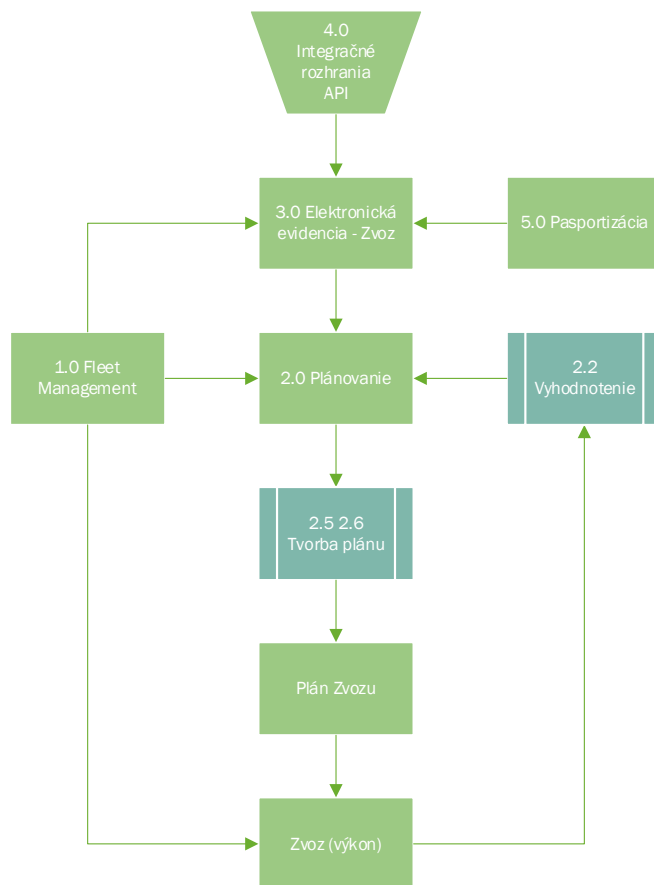
127 *specification. Sections 4.0 and onwards of this document contain a complete list of the inputs.*



128

129

130 0.2 Logical plan of the modules interaction



131  
132 0.3 Platform

133  
134 General description:

135  
136 The platform will be developed using a modular system. Data from the various modules described in  
137 this document will be processed using big data, artificial intelligence, machine learning, Business  
138 Intelligence, Data modelling, Data lake, and cloud technologies such as AWS, Data Bricks, and MS  
139 Power BI (the Contracting Authority provides technologies as examples in this paragraph; it is not  
140 important to the Contracting Authority which exact technology the provider will use to deliver  
141 platform features).

142  
143 General PaaS service requirements:

- 144
- 145 ■ Providing initial system configuration and training.
  - 146 ■ Possibility of exporting all measured and processed data from all listed modules and  
147 submodules to XLS, CSV, or PDF formats.
  - 148 ■ The platform shall include a central database (big data) that is available to all individual  
149 modules; each module processes its own data in the database and individual modules can  
150 process data from the central database independently.
- 151

152 The Customer expects the PaaS Provider to define user access to the system.

153  
154 The Customer requires creation of the following access permissions within the platform:

- 155 • Administrator Role
- 156 - role allows for the creation of users and the assignment of permissions;

157 - the ability to grant individual users authorization to utilise each platform feature  
 158 and specific modules individually;  
 159 - the ability to create and modify user groups based on individual organisational  
 160 components (all users in the group will have the same permissions).

- 161
- 162 • Super User Role
- 163 - role grants access to all system functions and comprehensive system
- 164 operation.
- 165 • User Role
- 166 - role allows for the creation and viewing of reports and data.
- 167 • Planner
- 168 • Driver
- 169 • Master
- 170 • Crew Delivery-Collect-Passport
- 171

172 *Examples of approaches to features in the departments of the Contracting Authority*

173

Department	Main features utilised
Planning Department	Logging and Planning
Waste Collection Masters ZKO and TZ	Logging and Fleet management
Traffic Department	Fleet Management
Large Capacity Container Department	Large Capacity Container Planning
Delivery and Collection Department	Delivery and Collection Planning, Taxi
Customer Service Department	Logging, Reports

174

175 **0.3.1 Resident App**

176 Residents can use this app to view active contracts, services, orders, and the collection schedule.  
 177 Reporting complaints. Order new services, Pay for service

178 The app is available for both Android and iOS.

179 **0.4 GUI Requirements**

180

181 **0.4.1 Web GUI**

182 The proposed system shall feature a web graphical interface with a responsive design. The interface  
 183 must be user-friendly, clear (functions accessible via icons in a clear menu), and localised in the  
 184 Slovak language.

185 The Contracting Authority shall require the tenderer to include a basic interface design in its bid. The  
 186 interface will be examined by a panel appointed by the Contracting Authority.

187 The graphical look of the feature must be designed in accordance with the OLO design manual.

188 Work with data using forms and parameter editors (described in detail in individual utilities) for each  
 189 type of processed data based on module, feature, and type.



190 The user interface must include map documents in the form of layers for displaying the location of  
191 collecting locations and address points of containers in real time with a maximum variance of 5 m.  
192 (see section 0.4.2. for a more detailed description).

193 It must feature the ability to track entities on various types of map bases (in the form of layers),  
194 preferably with the option to convert to Street View mode.

195 At the same time, we require that one of the map layers include the traffic load on the routes in the  
196 last max 10-15 minutes in the area of Slovakia in addition to the above data.

197 Further special requirements:

- 198 a. The user functions of the information system shall be accessible via a secure web  
199 interface (SSL certificate).
- 200 b. Instant real-time (online) overview of the position of vehicles or groups of vehicles on  
201 the map, with additional vehicle information (registration number, type, time,  
202 position, speedometer status, speed, direction, altitude and fuel status of trucks,  
203 work activity inputs of truck bodies) from any computer connected to the Internet  
204 (also in printed form) or using a mobile application, with automatic position refresh.
- 205 c. Accurate rendering of the route on the map with graphic indication of speed and  
206 direction using map data ("Google Maps, mapy.cz, or others)" with payment of  
207 licence fees for their use (road network, satellite view), display of individual runs by  
208 sections (for cars and trucks), including complete updating throughout the entire  
209 period of use of the monitoring system within the required licence.

210

#### 211 0.4.2 Map data

- 212 ■ WEB GUI must be able to display map layers (Google Maps, Mapy.cz, Bratislava GIS -  
213 Cadastral map...), location of containers, collecting points, and current vehicle location.
- 214 ■ Individual layers must be able to be displayed separately as well as combined, with the  
215 option to change the opacity for each layer separately on a scale ranging from 0% (opaque)  
216 to 100%. (invisible).
- 217 ■ The option to search the map data within the modules using associated parameters (address,  
218 parcel number, owner's name, etc.) is a requirement.

#### 219 0.4.3 Reporting module

220 Report creation tool. Full integration with PowerBI.

221

222 Report type examples:

- 223 • Vehicle alerts
- 224 • Vehicle operation costs
- 225 • Container servicing evaluation
- 226 • Fuel usage evaluation
- 227 • Vehicle operation evaluation
- 228 • Mandatory vehicle stops
- 229 • Weight tickets and weight display
- 230 • Waste collection by
  - 231 • Container servicing
  - 232 • Working time pool
- 233 • Error reporting
- 234 • Vehicle utilisation

- 235 • Timesheet
- 236 • Faults
- 237 • Inspections
- 238

#### 239 0.4.4 Tablet App for crew members

- 240 ▪ Displaying the plan and route on the map
- 241 ▪ Displaying the route progress on the map
- 242 ▪ Numerical display of the plan progress
- 243 ▪ Navigation
- 244 ▪ Option to expand address points for additional information
- 245 ▪ Alert and notification display
- 246 ▪ Display the tasks assigned to the crew by the master/scheduler.
- 247 ▪ Crew competition, displaying the top 5 in performance indicators in tablet (best fuel
- 248 consumption, number of services, time)
- 249 ▪ Total rankings
- 250 ▪ Online master information
- 251 ▪ Pac Man
- 252 ▪ Online Data - acquired from current online platforms and used by the collection vehicle crew
- 253 on the day of waste collection while on the scheduled route and to display alerts and
- 254 recommendations on the tablet.
  - 255 ○ Traffic density (historical data, online data);
  - 256 ○ Traffic density prediction based on historical data;
  - 257 ○ Restrictions;
  - 258 ○ Weather;
  - 259 ○ Influence of weather on traffic;
- 260

## 261 1.0 Electronic logging module

262 A database system that is designed to process massive amounts of static and dynamic data from  
263 various sources (sources are listed in the Integrations section). The system must provide data  
264 processing responses both during processing the data from electronic logs by other modules of the  
265 platform and when the user manually works with the data. The system must be scalable  
266 automatically as the amount of data increases, without limiting the maximum capacity of electronic  
267 logs.

268  
269 Data will be processed in structured relational, unstructured heterogeneous form and in their  
270 combinations.

271  
272 Data logging shall allow for the interconnection of individual logical units within the platform in such  
273 a way that detailed parameters, including contexts, are available for bulk processing and display  
274 (solution parameters described within this specification). The contractor shall design data maps on  
275 the basis of which the interconnection shall be implemented within the framework of the scheduled  
276 operations.

277  
278 *E.g. the container is located concurrently on a Contract, a Stand, a District, a Collection Point, etc.*

279  
280 A large amount of heterogeneous data is expected to be processed, in particular in the [Waste](#)  
281 [Collection Planning](#) and [Waste Collection Evaluation](#) modules, where data from vehicles (vehicle  
282 parameters, GPS movement, speed, fuel consumption, rpm, engine temperature, exterior  
283 temperature, RFID sensors) will be processed, as will traffic data, seasonal data, weather data, and  
284 manually added field data - i.e. the data detailed under the article "Fleet management."

285  
286 A fundamental requirement of the data structure is that the parameters of the entity are  
287 automatically applied to the set in which it is placed.

288  
289 Registry units or features that are logically ordered, group relevant parameters, and are database  
290 and functionally linked are listed below (sessions). Parameter visualisation and user customization in  
291 specific registry units or feature must be allowed. The data from the software incorporated into the  
292 platform, as stated in article 4 of this document, will be used by the individual units.

293  
294 List of registry units:  
295

### 296 1.1 Contract

297 The obligation to collect waste in accordance with the Generally binding legal regulations arises  
298 by signing the contract at the Tax Department "OMDPaL" of the Municipality of the Capital City  
299 of Bratislava.

300 The registry unit contains the following data: The first registration is performed in the NORIS  
301 application, where a citizen is registered as a customer with whom a contract is signed (a unique  
302 contract number is provided), and the following contract-related data is registered:

- 303
- 304 • Customer identification
  - 305 • Customer contact information
  - 306 • Contract parameters
    - 307 ○ Contract No.
    - 308 ○ Contract status
    - 309 ○ Contract changelog
    - 310 ○ Contract validity period (From, To)
    - 311 ○ Contract source (Noris, Softip)

- 312 ○ Name and surname of customer
- 313 ○ Customer type
- 314 ○ Customer address/borough/Postal code
- 315 ○ Tel./e-mail/
- 316 ○ Commodity
- 317 ○ Logical container
- 318 ○ Container type
- 319 ○ Container capacity
- 320 ○ Average weight per volume/container type in a given borough for each month of
- 321 the year, parameters can be manually entered and automatically calculated
- 322 based on data from a given collection (collection weight/number of containers
- 323 served proportionally per type)
- 324 ○ Collection interval
- 325 ○ Collection point
- 326 ● Container (multiple containers can be allocated to each contract) - Logical entity based
- 327 on OMDPaL (department of the capital city of Bratislava), which contains contract
- 328 parameters, container type, and collection interval + physical container parameters
- 329 ● Sui generis ID number of a container – common UID Municipal authority + OLO
- 330 ● Stand
- 331 ● Collection point

332  
333 *Contract data will be shared via CRM and ERP system interface..*

## 334 335 1.2 Order

336  
337 Data will be collected from customer orders placed through the mobile application or web site.  
338 Softip orders integration.

## 339 340 1.3 Price list

341  
342 Price list of services available for customers through the mobile application or web portal. Softip-  
343 approved price list of services integration

## 344 345 1.4 Additional services

346  
347 Services that the customer can or must include in their contract through a purchase order.  
348 Container Pulling, Container Access, Key Service, and Stairs are examples of additional services.  
349 Additional service information must be linked to a specific container; the scope of the additional  
350 services is determined by the main frequency of the container. The system calculates the overall  
351 value of the order by calculating the quantity of services.

352  
353 The data is transmitted to the invoicing system using Softip integration.

## 354 355 1.5 Containers

356  
357  
358 A so-called logical container is generated when a contract is first registered.  
359

360 When a contract is generated, a logical entity is created in the Noris system, and once the data is  
361 flipped, a physical container is created that has parameters like RFID, GPS, Stand address etc.  
362  
363 Concurrently, additional critical data is being generated in the database.

- 364 • District (manual district assignment by the relevant department)
- 365 • Waste type
  - 366 ○ Biodegradable
  - 367 ○ Food waste
  - 368 ○ Biodegradable food waste
  - 369 ○ Street cleaning waste
  - 370 ○ ZZ waste
  - 371 ○ Paper
  - 372 ○ Plastic
  - 373 ○ Glass
  - 374 ○ Mixed waste
- 375 • Container volume
  - 376 ○ 0l (bags)
  - 377 ○ 20l
  - 378 ○ 110l
  - 379 ○ 120l
  - 380 ○ 240l
  - 381 ○ 500l
  - 382 ○ 700l
  - 383 ○ 1000l
  - 384 ○ 1100l
- 385 • Container condition (manually update container condition)
  - 386 ○ Next
  - 387 ○ New
  - 388 ○ To be delivered
  - 389 ○ Delivered
  - 390 ○ Active/Current
  - 391 ○ To be collected
  - 392 ○ Collected
  - 393 ○ Previous
  - 394 ○ To be replaced
  - 395 ○ Replaced
  - 396 ○ Suspended
  - 397 ○ Repaired
- 398 • Container No. (Container serial No.)
- 399 • Original container No. (historical parameter)
- 400 • RFID (ID No. of documentation)
- 401 • UID Mag. OLO - contract No.
- 402 • Customer's department (person/department responsible for waste collection)
- 403 • Container material
  - 404 ○ Plastic
  - 405 ○ Sheet metal
- 406 • Stand No. (Stand ID)
- 407 • Stand name (ID + Stand address)
- 408 • EU name (EU=End User)
- 409 • EU e-mail
- 410 • EU telephone
- 411 • EU city
- 412 • EU city borough

- 413 • EU city district
- 414 • EU street
- 415 • EU land registry No.
- 416 • EU house No.
- 417 • EU postal code
- 418 • Customer (name and surname of the customer)
- 419 • Customer - address (customer address)
- 420 • Container code
  - 421 ○ 10 (110l Mixed municipal waste)
  - 422 ○ 101 (5000l Semi-underground paper waste container)
  - 423 ○ 102 (2500l Glass waste container)
  - 424 ○ 105 (5000l Semi-underground plastic waste container)
  - 425 ○ 17 (120l Mixed municipal waste)
  - 426 ○ 18 (240l Mixed municipal waste)
  - 427 ○ 20 (1100l Mixed municipal waste)
  - 428 ○ 201 (500l Composter)
  - 429 ○ 202 (700l Composter)
  - 430 ○ 203 (1000l Composter)
  - 431 ○ 204 (120l Biodegradable waste)
  - 432 ○ 205 (240l Biodegradable waste)
  - 433 ○ 25 (5000l Semi-underground mixed municipal waste container)
  - 434 ○ 3000 (3000l Semi-underground mixed municipal waste container)
  - 435 ○ 3001 (3000l Semi-underground paper waste container)
  - 436 ○ 3002 (3000l Semi-underground glass waste container)
  - 437 ○ 3005 (3000l Semi-underground plastic waste container)
  - 438 ○ 31 (120l Biomedical waste and infectious waste container)
  - 439 ○ 32 (240l Biomedical waste and infectious waste container)
  - 440 ○ 33 (1100l Biomedical waste and infectious waste container)
  - 441 ○ 5000 (5000l Semi-underground mixed municipal waste container)
  - 442 ○ 5001 (5000l Semi-underground paper waste container)
  - 443 ○ 5005 (5000l Semi-underground plastic waste container)
  - 444 ○ 51 (120l Paper)
  - 445 ○ 52 (120l Glass)
  - 446 ○ 55 (120l Plastic)
  - 447 ○ 61 (240l Paper)
  - 448 ○ 62 (240l Glass)
  - 449 ○ 65 (240l Plastic)
  - 450 ○ 71 (1100l Paper)
  - 451 ○ 72 (1100l Glass)
  - 452 ○ 75 (1100l Plastic)
  - 453 ○ 82 (1200l Bell-shaped for glass)
  - 454 ○ 92 (1800l Bell-shaped for glass)
  - 455 ○ V51 (Bags for paper)
  - 456 ○ V55 (Bags for plastic)
- 457 • Price type (Family house, Business, Invoicing, Apartment, Collection centre, School, Owner, MHD stop)
- 459 • Container count (always 1)
- 460 • Valid from (Date)
- 461 • Valid to (Date)
- 462 • Frequency of service - The number of services required by the customer per time unit (1x/week, 1x/4 weeks, etc.).
- 464 • Service Term - tool to record a frequency request (W = Weeks, 103[24,24] = District 103 pickup Tuesdays and Thursdays)
- 465

- 466 ○ T1
- 467 ○ T2
- 468 ○ T3
- 469 ○ T4
- 470 ● Notes for drivers
- 471 ● Area description
- 472 ● Created by (name of employee that created the record)
- 473 ● Created on (time and date stamp)
- 474 ● Edited by (name of employee that edited the record)
- 475 ● Edited on (time and date stamp)

476  
477 The data from the Noris application shall be synchronised to the central database via the  
478 integration API. The automated scheduling system must suggest assignment of containers  
479 obtained from Noris to certain districts, collection points, and stands. OLO employees will review  
480 the suggestion, amend it, and insert it into the database.

## 481 1.6 Digital delivery note

482 This object is a consolidated summary of NORIS system records including the necessary  
483 information for the specified task (e.g., add, collect, replace container). This is considered as an  
484 electronic request for services.

485 This object is the link between the logical and physical containers.

486 In addition to the container parameters, the delivery note includes the GPS coordinates of the  
487 point of delivery, photographic documentation of the container, the delivery point, the standing  
488 area, and the waste collection point.

489 Tasks associated with this module require desktop/web and mobile interfaces.

491

## 492 1.7 Stand

493 A stand, as defined by regulation **VZN BA 6/2020**, is a physical location where a container is  
494 positioned.

- 495 ● Address
- 496 ● GPS
- 497 ● Plus Codes
- 498 ● edits the planning module only
- 499 ● (\*) link to the stand takeover system-application
  - 500 ○ parameters similar to those found in the takeover system (dimension and
  - 501 capacity of the stand, metres stairs keys throughput lighting OHS chargeable
  - 502 services)
  - 503 ○ hydraulic arm parameter
  - 504 ○ possibility converting to PPK in the future
- 505 ● Stand admins

506  
507 It is also important to identify the Temporary Shared Stand (TSS), which is a point specified by  
508 the OLO/MAG where consumers must make containers available for collection. If the customer  
509 does not make the containers available at the specified time, the collection will be cancelled.

510  
511 *One common stand may have multiple allocated addresses, such as Stand Sadová 1 = Sadová 1 +*  
512 *Vajnorská 29 27 31 + Mestská 2 4 6 + Tehelná 1*

513  
514 *(\*) Is is required to make an integration with the Application in order to carry out the stand*  
515 *takeover. The application will connect to the central database in order to interact with or add*  
516 *data. An application used to take over newly created stands or that are not taken over through a*

517 *procedure of approval for taking over the relevant stand. Changes and modifications must be*  
518 *stored in a central database.*  
519

## 520 1.8 Collection point

521 A collection point is defined as a physical site accessible to the garbage collection vehicle where  
522 the container is emptied.  
523

- 524 • Data recorded:
- 525 • Address
- 526 • GPS
- 527 • Plus Codes
- 528 • Accessibility for the collection equipment
  - 529 ○ Road gradient
  - 530 ○ Road width
  - 531 ○ Paved/unpaved road
  - 532 ○ Crossing height
  - 533 ○ Seasonal parameters
  - 534 ○ Suitable for the [vehicle](#) type
- 535 • Time parameters/restrictions
  - 536 ○ Hospital
  - 537 ○ School
- 538 • Restrictions on passing
- 539 • Noise restrictions (e.g. glass)
- 540 • Warning from drivers about a temporary problem
  - 541 ○ Earthwork
  - 542 ○ Landslide
- 543

## 544 1.9 EUA End User Address

545 A group of one or more residential building entrances to which a certain collection point belongs.  
546 They are typically identified by the first and last entrance numbers. E.g. Stabvárska 1-7  
547 (Entrances 1,3,5,7) There is always one property manager assigned to each EUA.  
548 If residents agree, there may be more EUAs at the stand.  
549 For various property categories, a single EUA may have multiple stands assigned to it.  
550 The EUA data is used to contact OLO customer service and administrators. This is an  
551 unambiguous indicator describing the site including additional data required to settle  
552 discrepancies or new item orders.  
553

## 554 1.10 Employee

- 555 • Relevant person – Personal ID number
- 556 • Occupation (Driver, Driver's assistant, Substitute worker)
- 557 • Personal parameters
- 558 • Working time pool, vacation, sickness absence
- 559 • Maximum physical load parameters (the system automatically counts and monitors the  
560 number of services and the total workload per person and displays a notification in case  
561 it is exceeded)
  - 562 ○ Age = maximum permitted workload
  - 563 ○ Single load weight
  - 564 ○ Total daily load weight (counter)
  - 565 ○ Distance driven (km)
  - 566 ○ Timekeeping - Observance of safety breaks
- 567 • Monthly examination of the worker's measured values to ensure proper classification.



- 568 ○ Replacement at lighter workload position due to advanced age
- 569 ○ Replacement at lighter workload position due to medical condition/injury
- 570 ○ Measurement in the case of an accident in order to fill an OHS declaration that no
- 571 overload has occurred
- 572
- 573 ● District or borough knowledge (determined by a weighting of 1.0)
- 574 ○ Initially filled in manually, the system identifies knowledge of the area over time
- 575 based on its type(Staré mesto complex, Vajnory simple) and the quantity of
- 576 collections made in the area in a continuous series.
- 577

### 578 1.11 Crew

579 Crew capacity is calculated from the personnel and vehicles in the Planning module based on the  
580 recorded parameters.

581  
582 It contains

- 583 ● Number of workers (Driver + 1,2 or 3 assistants)
- 584 ● parameters assembled using data from several workers
- 585 ● staffing (number of members, actual vehicle attendance)
- 586 ● pool of time available (workload, break, lunch)
- 587 ● vehicle parameters
- 588 ● assigned to a specific vehicle
- 589

### 590 1.12 District

591 This module is an overview of the geographical and functional requirements for the waste  
592 collection. It is the end outcome of planning tasks.

593 An area or group of areas containing certain crews' scheduled waste pickups, collection points,  
594 stands, containers, and all of their parameters and limits.

595 District planning as a whole based on inputs.

596 Determine the greatest possible distance between the 2 collection points (to avoid the crew  
597 collecting waste from several containers on the opposite side of the city).

598 Show the context and borders of two neighbouring districts inside the district planning (1 street, 4  
599 lanes, 2x2). A street with a distinct side collection or a street with a combined side collection.

600

### 601 1.13 Vehicle

- 602 ● Key FMS data
- 603 ● Vehicle dimensions
- 604 ● Vehicle body
  - 605 ○ by container type (e.g. hook, rack, hydraulic arm)
  - 606 ○ discharge speed
- 607 ● Weight
- 608 ● Capacity
  - 609 ○ Litres
  - 610 ○ Tonnes
  - 611 ○ by container type
- 612 ● Load capacity
- 613 ● Transit parameters (vehicle width, clearance)
- 614 ● Historical performance parameters and consumption of a specific vehicle
- 615 ● The availability of vehicles as determined by the fleet maintenance system.
- 616

617 1.14 Waste collection schedule

618 This module includes a dynamic algorithm (RRULE) with the following input requirements:

- 619 • Contract parameters: frequency, area
- 620 • Containers
- 621 • Stands
- 622 • Collection points

623 The algorithm output is a waste collection schedule for the consumer as well as collection.

624 1.15 Waste collection

625 The specific performance of servicing a set of containers in order to ensure the most efficient  
626 provision of collecting activities and utilisation of available resources.

627  
628 The system assesses the input parameters automatically and makes recommendations for  
629 adjustments.

630 Waste collection plan preparation that includes a 10% reserve to ensure that any changes in the  
631 number of service crews in a specific collection do not exceed the permitted limits. Display  
632 recommendation to alter the waste collection in case of exceeding the capacity.

633 A tool that allows employees to see the daily shifts (delivery and collection) of containers on the  
634 collections.

635  
636 Measurement of the time required to service a certain container (complete, vehicle docking,  
637 stabilization, braking/unbraking of 1100l containers, travel time between stations, manipulation  
638 with containers, opening, closing, etc.). Parameters automatically recognised by the system  
639 based on historical data for a specified area, a specific location, and a combination of contract  
640 parameters. How many containers of what type and commodity can fit in one working day in a  
641 given type of vehicle.

642  
643 Waste collection plan contains

- 644 • containers
- 645 • stands
- 646 • collection points
- 647 • waste collection schedule
- 648 • crew
- 649 • vehicle
- 650 • offline data
- 651 • online data

652  
653 1.16 Waste collection plan

654 The waste collection plan generated in [2.0 Waste Collection Planning Module](#) is transferred to  
655 [3.0 Electronic Logging - Waste Collection](#) Module, where it serves as a static basis for waste  
656 collection performance and is transferred to the Tablets in the vehicles. This plan allows to  
657 browse and adjust the waste collection depending on the categories listed below. The feature to  
658 review the prepared plans and accurately upload them to the tablets is also required.

- 659 • Static - long-term, capacity with reserve
- 660 • Dynamic - a daily plan that is based on the most recent inputs (orders, complaints,  
661 replacement collection [*vehicle blocked the collection point in the morning*])
- 662 • Ad Hoc - individual tasks for the crew (additional collection, cleaning up, checking the  
663 location...), the Master can assign the task to the crew, which is subsequently displayed on  
664 the Tablet.

- 665  
666 Type of waste collection by type of container  
667
  - Containers
  - Bell-shaped containers
  - PPK
  - Large Capacity Container
    - Regular
    - Irregular (one-time orders)

- 673  
674 Waste collection type by shift  
675
  - early morning
  - morning
  - afternoon

- 678  
679 Waste collection type by plan  
680
  - regular
  - irregular (paid/free)

- 682 Task type  
683
  - Waste collection
  - Delivery/Collection/Replacement
  - Bag delivery
  - Stands clean-up

## 684 1.17 Container storage system Module

685 The module ensures that container storage, receipt, and dispensing from the warehouse are all  
686 registered.

- 687
  - new storage
  - used storage
  - maintenance storage
  - discarded containers storage

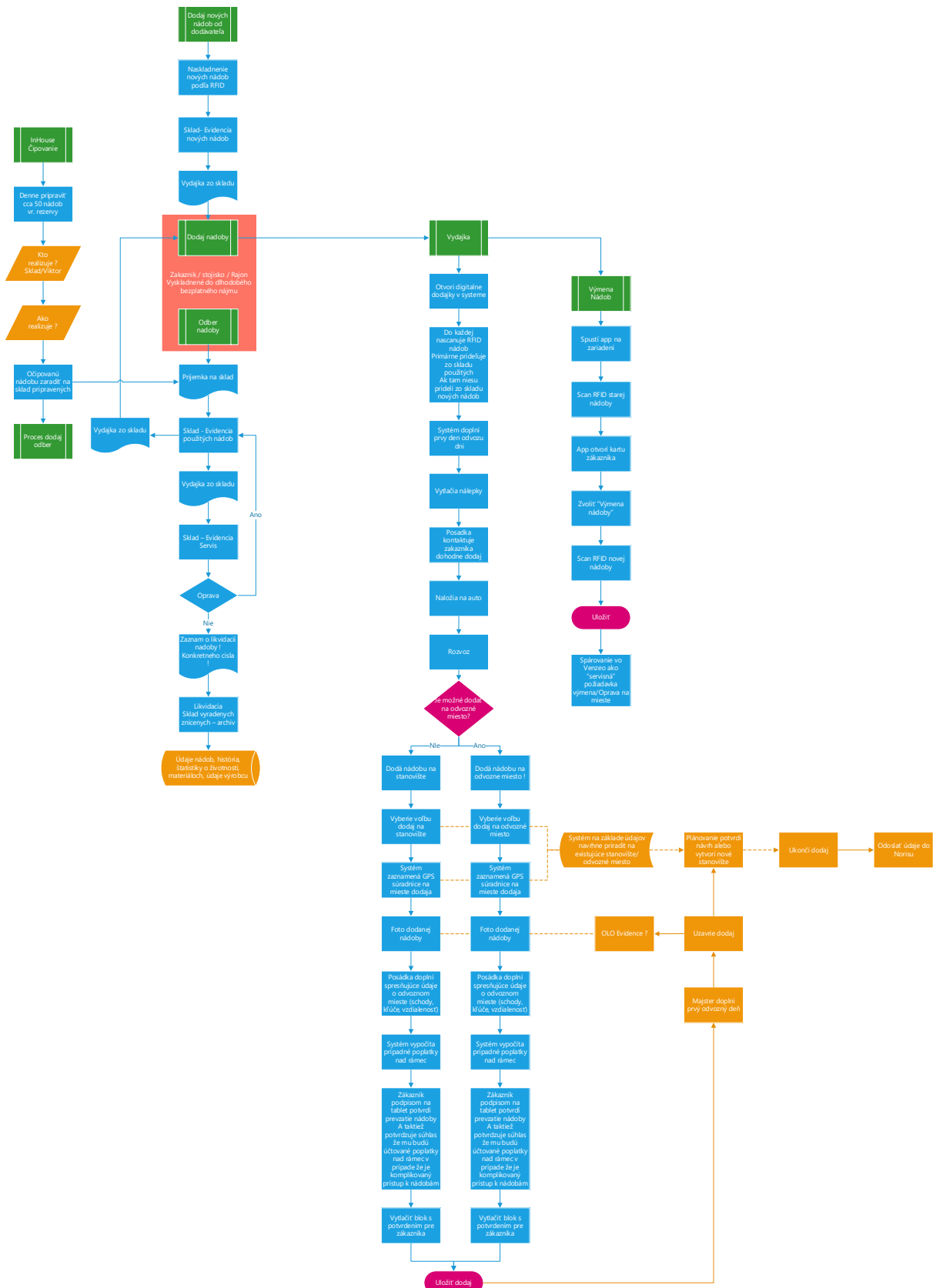
688 The module will be linked to the Documentation programme, and inventory movements will be  
689 processed automatically based on delivery, collection, and replacement.

690 The warehouse worker is in charge of verifying inventory levels, acquiring and stacking new  
691 containers, tagging new containers with RFID tags, and maintaining system records of tagged  
692 containers.

693 It allows tracking the entire life cycle of the collection container:

- 694
  - New container receipt, date, manufacturer, supplier, container type, container material
  - Container maintenance - service, spare parts, type of container damage, cleaning, disinfection
  - Container movements, warehouses, and customer time stamps
  - Service count per container

707  
708



713 **1.18 Inventory and Documentation**

714 Registry feature that connects the documentation application to the database. The purpose is to  
715 inventory containers and stands in the field. Tracking, accurately identifying, and tagging them with  
716 an RFID tag, as well as resolving any discrepancies discovered in the field. Discrepancies are manually  
717 resolved based on reports generated by the application by joint effort of planning department  
718 personnel, contracts, and foremen Most of the time, the solution is implemented for the given  
719 container or stand by adjusting their specifications as needed.

720 The platform is necessary to connect with the application and view the data obtained for the  
721 application.

722 The flowchart below depicts the full documentation and inventory procedure.

723 [OBJ]

724 **1.19 Stickers printing**

725 A feature enabling the printing of formatted technical and informational labels. The ability to create  
726 and update print reports and settings is required. Individual and batch print options must be  
727 available based on parameter selection.

728 *Example of a sticker; the design will be altered during implementation.*



729

730 **1.20 Changelog and lifecycle log**

731 An automatic data change logging feature allowing to follow the long-term evolution of changes,  
732 tracking the lifetime of containers by commodity parameters, district, vehicles, and crews. Monitor  
733 the quality of the containers by noting Container problems and maintenance.

## 734 2.0 Fleet Management Module

735

736 The module covers the vehicle data collection feature using IaaS monitoring units installed on  
737 vehicles, the delivery and operation of monitoring units and the provision of GPS monitoring services  
738 of the vehicles of the Contracting Authority, measurement of vehicle fuel consumption and other  
739 operational variables, the creation of an electronic logbook and reports.

740 General description of the service parameters for Module 1:

### 741 **1) Monitoring unit operation and vehicle consumption measurement**

742 *The service includes:*

- 743 a. Supply of truck and car monitoring units;
- 744 b. The Tenderer shall provide a Technical Data Sheet of the offered monitoring unit;
- 745 c. Provision of capacity probes for measuring the fuel level in the tank;
- 746 a. The Tenderer shall provide a Technical Data Sheet of the offered capacity probe;
- 747 b. Installation of monitoring units in vehicles at the Contracting Authority's headquarters in  
748 accordance with the approved schedule that will form an annex to the contract;
- 749 c. CAN BUS or FMS connection of the monitoring equipment (according to the technical  
750 possibilities of the vehicle);
- 751 d. Installation of capacity probes in fuel tanks on equipment according to specification;
- 752 e. On-line collection and transmission of the data described in item 2 (including ensuring  
753 a GSM connection to the mobile operator - the contract price includes the provision of  
754 SIM cards and mobile data service, as well as the complete management of SIM cards);
- 755 f. Fully automated data processing from the monitoring unit into the database;
- 756 g. Maintenance and repair of monitoring units to ensure 100% data availability.

### 757 **2) Ensuring the collection and transmission of vehicle operational status and data to the** 758 **Platform and Module.**

759 *The service includes:*

- 760 a. Data collection for a specified number of vehicle monitoring units;
- 761 b. GSM/GPRS data transmission security;
- 762 c. Connecting the Module and ensuring the flow of relevant data to other Platform  
763 modules and internal Contracting Authority systems (ERP, Waste Collection  
764 Management, BI);
- 765 d. Import of refuelling from fuel cards and automatic verification of the integrity of the  
766 refuelling data for all vehicles for passenger cars; import of refuelling via integration into  
767 fuel dispensers for trucks (item 4.0);

768 Data visualisation and management via web, SW, or application interface:

- 769 i. administration for all vehicles for which the service is provided: vehicle editing,  
770 creation of groups and subgroups of vehicles and drivers, vehicle creation and  
771 management, refuelling cards, names and lines of own locations - polygons  
772 (reporting entrances/exits from locations and notifications when leaving the  
773 location and transit speed), users, the ability to add and edit data on individual  
774 trips (refuelling, speedometer status, calibration);

775 ii. Vehicle records:

- 776 1. Vehicle registration number;

- 777 2. Vehicle make;
- 778 3. Vehicle model;
- 779 4. Additional information (e.g. body type, tipping device type, etc.);
- 780 5. an overview of completed and upcoming vehicle service
- 781 inspections;
- 782 iii. Driver records:
- 783 1. Name and Surname;
- 784 2. Personal ID number;
- 785 3. Statistics generated over time for further driver evaluation -
- 786 acceleration, braking, mileage, current speed, current
- 787 consumption;
- 788 iv. Ability to assign a Driver to a Vehicle;
- 789 v. Tracking all vehicle statistics in real time in various views (table, map
- 790 documents...);
- 791 vi. Vehicle position;
- 792 1. GPS
- 793 vii. Vehicle status;
- 794 1. Ignition status;
- 795 2. Vehicle started;
- 796 3. RPM;
- 797 4. Speed;
- 798 5. Current consumption;
- 799 6. Braking;
- 800 7. Acceleration;
- 801 8. Time since start-up;
- 802 9. Travel time;
- 803 10. Stationary started vehicle;
- 804 11. Started + Body on;
- 805 12. Turned off;
- 806 13. Information about the battery voltage status of all vehicles and
- 807 machinery;
- 808 14. Fuel loss measure with the engine turned off and comparison to the
- 809 previous state;
- 810 15. Alternative parameters based on each vehicle's technical
- 811 capabilities:
- 812 a. Fuel level based on the fuel gauge of the vehicle;
- 813 b. Ability to detect the number of passengers in the
- 814 vehicle (only for certain vehicles: sensors in the seats);
- 815 c. Engine temperature (for CAN BUS);
- 816 d. Option to measure CNG consumption;
- 817 e. Allowing for the measurement of CNG consumption;
- 818 viii. Creation of a printable logbook for all cars for an adjustable period (basic
- 819 and detailed - each stand/collection point). A summary of travelled
- 820 distances acquired from truck work activity inputs (total distance travelled,

821 individually for each input, simultaneous switching on, distance travelled  
822 without work activity inputs switched on) and the number of routes  
823 travelled are included in the logbook/report (possibility to define the class  
824 of trip by number). The logbook must therefore contain:

- 825
- 826 1. Fuel consumption report for vehicle, route, driver;
- 827 2. Transfer of the Contracting Authority-defined points of interest  
828 POIs to the logbook;
- 829 3. basic information (registration number, vehicle type,  
830 departure/arrival time, trip/stop time, speedometer status,  
831 route, fuel status for trucks - depletion, refuelling, and  
832 consumption for particular portions);
- 833 4. information about the vehicle's current road number according  
834 to the road databank (with a record of any change that separates  
835 the route);
- 836 5. Special log of the working distance travelled (the vehicle is in  
837 working mode, i.e. the body and hydraulics are turned on) based  
838 on information from the connected external truck inputs (vehicle  
839 body and container feeder) (even when multiple inputs are  
840 simultaneously turned on,
- 841 6. Special logging (outside of the work mode) of driving without  
842 work activity inputs switched on);
- 843 7. Recording the position and time at which work inputs are turned  
844 on/off without stopping the vehicle;
- 845 8. Arrival on site;
- 846 9. Departure from site;
- 847 10. Kilometres driven;
- 848
- 849



850

## ix. Creation of electronic STAS record - for trucks only

851

## STAS record example

OLO a.s. Ivanská cesta 22, 821 04 Bratislava

Rajó 102

Stredisk 40

Denný záznam výkonu vozidla - DZV

číslo DZV:	40143865
datum:	2.8.2022
ŠPZ:	BL-741GY/B19

Meno Priezvisko VODIČA		os. číslo	Záznam vodiča o zdržaní sa na cestách, nevykonané odvozy	Hodina		Tachometer		
xxx.yyy		1111		pri odchode		pri odchode		
Meno Priezvisko ZÁVOZNIKA		os. číslo		pri príchode		pri príchode		
xxx.yyy		2222		rozdiel		rozdiel/km		
xxx.yyy		3333	Prebranie vozidla - popis závad:					
Záznam o údržbe vozidla:			Podpis vodiča					
prev. kvapaliny	<input type="checkbox"/>	osvetlenie						<input type="checkbox"/>
funkč. nadstavba	<input type="checkbox"/>	pneumatiky						<input type="checkbox"/>
umývanie	<input type="checkbox"/>	podpis vodiča .....		Odozdvávanie vozidla - popis závad:				
Záznamy majstrov:			Podpis garážmajstra					
Podpis priamy nadriadený .....			Technické závady, Poistné/škodové udalosti					
			Podpis garážmajstra					
			Čerpanie	nafta	olej	iné		
			Prestávka - obed		množstvo			
			stav tachometra					
			Od:		Do:			

p.č.	odkiaľ	kam	Jazda/čas					km		Spolu KM	Poznámka
			zdrž. pri nakladaní	čas odchodu	čas príchodu	zdrž. pri vykladaní	čas jazdy	s nákl	bez nákl		
1											
2											komunál km spolu
3											plast km spolu
4											papier km spolu
5											sklo km spolu
6											
Celkom:											

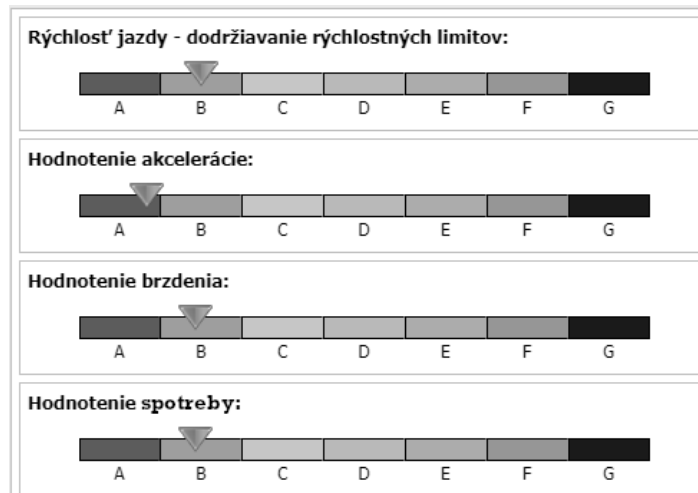
Podpis vodiča

typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh	typ nádob	počet obslúh
55		75		3001		72		92		17	359	20	3		
65		51		5001		3002		102		18	49	31		204	
3005		61		52						3000		32		205	
5005		71		62		82		10	1	5000		33		LS10_19	

852

853

- 854 1. Data collection from multiple sources
- 855 a. Waste collection management system;
- 856 b. Attendance;
- 857 c. Logbook;
- 858 d. Weight, weight tickets;
- 859 e. Vehicle maintenance;
- 860 2. Data processing in STAS format
- 861 3. Transferring completed STAS to the accounting system and
- 862 archiving them;
- 863 x. Distance travelled in a single route;
- 864 xi. Speedometer status;
- 865 xii. Private and business mileage tracking (for cars only);
- 866 xiii. Current drive speed;
- 867 xiv. Refuelling;
- 868 1. Date, Time;
- 869 2. Quantity
- 870 3. Speedometer status at the time of refuelling;
- 871 xv. Internal generation of reports, graphs, and statistics on vehicles and drivers
- 872 in the module or via MS Power BI, with the number and type of reports set
- 873 as part of the implementation;
- 874 1. On a daily, weekly, monthly, quarterly, annual or individual basis;
- 875 xvi. Tracking driving style information;
- 876 1. Speed;
- 877 2. Acceleration and braking force;
- 878 3. By segments and the maximum speed allowed on that segment;
- 879 4. Exceeding the maximum speed limit;
- 880 5. Draw polygons on the map with the ability to set the following
- 881 polygon rules: Maximum speed;
- 882 6. Marking a Point of Interest (Headquarters, Waste-to-energy
- 883 facility, Waste collection point, Composting plant, etc.);
- 884 7. No entry points;
- 885 8. Time spent in the polygon;
- 886 9. Polygon leave ban;
- 887 xvii. Assessment of Vehicle driving and Drivers;
- 888 1. Mutual comparison;
- 889 2. Top 10 Best Drivers compilation;
- 890 3. Monitoring the driver's driving style in the vehicle - driving style
- 891 based on accelerometer and GPS data, or real CAN BUS statistics -
- 892 maximum speed, average speed, standing with the engine
- 893 running, driving time in a particular section (by filter).



894  
895  
896  
897

- xviii. The effect of driving on vehicle wear and tear, as well as the quantification of expenses

898

*An example 1 of a possible evaluation method*

899

## 2.1 General technical requirements for the Fleet Management Module:

900  
901

- a. Supply and installation of monitoring units capable of connecting to CAN BUS/FMS or capacity probes as needed, according to the schedule in annex XY.

902  
903

- b. Delivery of user documentation for monitoring units that includes a thorough technical and protocol description, interconnections, and data flows;

904

- c. Fleet management module installation and commissioning;

905

- d. Data collection and processing success rate from monitoring units: 100% for all functional monitoring units;

906

- e. Automated reporting:

907

908

- i. daily and monthly reports on the operation of all vehicles;

909

- ii. reports by driver;

910

- iii. reports on fuel consumption, including an assessment of all cars and drivers' driving styles;

911

912

- iv. driving economy assessment based on driving style;

913

- v. feature for reporting on visited sites' history;

914

- vi. statistics on vehicle utilisation are provided below (example reports);

915

- vii. an overview of the operating costs of the vehicles;

916

- viii. report on adherence to designated routes by individual drivers;

917

- ix. comprehensive vehicle route log, year-round movement history with the option of showing it on a map;

918

919

- x. average monthly consumption reporting;

920

- f. Each authorised employee shall be able to send optional alarm conditions of measured and recorded variables to the control room, e-mail, mobile phone, and in-vehicle

921

- 922 tablet for the driver, with the option of selecting from the following alarm condition  
923 alternatives:
- 924 i. idle RPM at 0km/h for more than 5 minutes (adjustable);
  - 925 ii. hydraulics activation outside of the planned collection point;
  - 926 iii. 3% deviation from the planned route (adjustable);
  - 927 iv. exceeding the maximum speed limit on the road or in a polygon;
  - 928 v. driving in the opposite direction;
  - 929 vi. excessive acceleration, braking, crash or accident;
  - 930 vii. notification of vehicle owner in the event of certain occurrences (e.g.  
931 unauthorised driving);
  - 932 viii. theft or towing indication;
  - 933 ix. setting up fuel tampering notifications for trucks through email or SMS  
934 (sudden leakage of diesel in the tank);
  - 935 x. notification when driving in reverse with assistant on footboard;
  - 936 g. Graphical representation of measured variables in time within the Module (speed,  
937 vehicle fuel level);
  - 938 h. Real-time vehicle display on various map layers (Google Maps), with filtering and  
939 customizable data sorting;
  - 940 i. Custom GEO defining - custom-shaped zones and POIs, including administration;
  - 941 j.
  - 942

## 943 2.2 Technical specification of the monitoring unit:

- 944 a. Monitoring unit:
  - 945 i. A small, mechanically durable device that is placed either within or outside the  
946 vehicle's cab and is protected from external disturbance. Used to track vehicle  
947 movement, gather data from the vehicle, data on container emptying and  
948 data on containers in the vicinity of the vehicle;
  - 949 ii. Facilitates driver identification using employee RFID cards;
  - 950 iii. When installing the monitoring unit in the vehicle's cab, it is necessary to  
951 equip the device with external antennas in order to achieve the availability of  
952 the GPS signal for vehicle movement in areas between high-rise buildings as  
953 well as the availability of the GSM signal for data transmission;
  - 954 iv. Capability to detect and record excessive acceleration, braking, or overloading  
955 (by a sensor that records information on excessive braking, deceleration, and  
956 acceleration) as well as software that can detect a possible accident or crash  
957 and send information about it to pre-specified recipients (control room,  
958 emergency assistance, etc.);
  - 959 v. Automatic self-diagnosis of malfunctions in the monitoring unit and all related  
960 interfaces (GPS, RFID antennas, attendance card reader) in the vehicle, with  
961 automatic malfunction notification to the provider (troubleshooting and  
962 support in accordance with the SLA document);

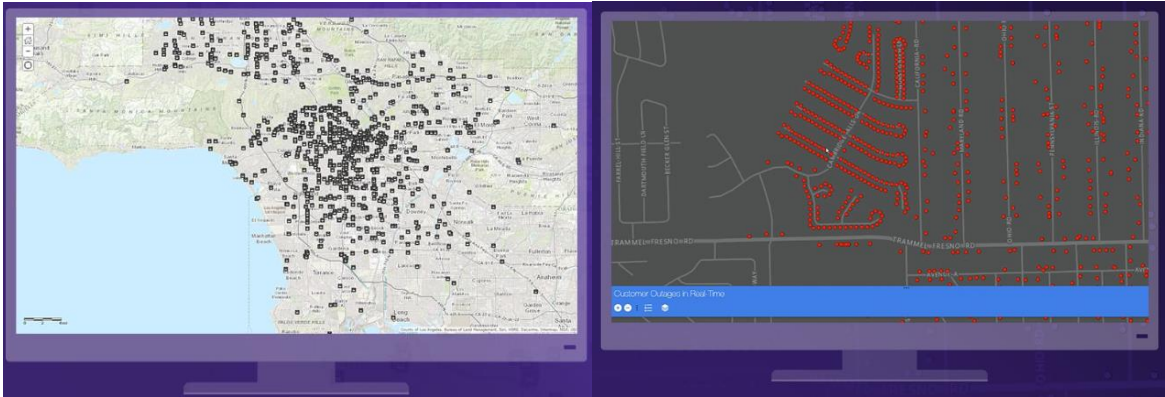
- 963 vi. If the monitoring unit is installed in the vehicle's cab, the accelerometer must  
964 be mounted on a fixed (unsprung) section of the vehicle to detect acceleration  
965 and braking in the Driving style calculation;
- 966 vii. The option to communicate with the device while the vehicle is turned off;
- 967 viii. Power outages, service intervention on equipment, and equipment  
968 connection shall be all recorded;
- 969 ix. Remote administration, the ability to remotely set operational parameters and  
970 monitor overall functionality (to be carried out by the provider under the  
971 terms and conditions set out in the Support and SLA document);
- 972 x. Time and speed data for each recorded point (maximum time delay between  
973 recorded points - 5 seconds);
- 974 xi. Ability to determine current location of the vehicle;
- 975 xii. Response on reaching a predetermined location or point within a specific  
976 polygon;
- 977 xiii. Complete record of the route that will be available on the platform throughout  
978 the duration of the contract;
- 979 xiv. In the event of a mobile operator signal outage or power outage, the backup  
980 battery and internal memory will record at least 5 hours of continuous data  
981 gathering shall be set up;
- 982 xv. RFID tag reading on UHF frequency 865 - 868 2W ERP; 916,1 – 918,9 4W ERP;
- 983 1. 2 short range external antennas during container emptying when the  
984 container is turned upside down;
- 985 2. 2 long range external antennas monitoring containers in the vicinity of  
986 the vehicle, roadside, etc. while driving/stopping the vehicle;
- 987 xvi. Technical preparation for the dynamic weighing system connection;
- 988 b. Sensor for driver and assistant identification by employee card, with data regarding  
989 the present vehicle crew sent to the Fleet management module, for attendance  
990 processing and registration in STAS and the logbook;
- 991 c. Roaming operation (for passenger cars);
- 992 d. In the case of roaming data transfer, the amount of data must be optimised while  
993 taking into consideration the charges, which must not be more than three times the  
994 price of data traffic in the Slovak Republic.
- 995 e. "Data buffer" mode - the device automatically sends waste connection data online; if  
996 the data connection fails, the device saves the data to internal memory and sends it  
997 when the connection is restored; After transmission, the device waits for  
998 confirmation from the server about the data receipt and quality; The device keeps  
999 data for the entire day/haul in its internal memory and sends it to the server in one  
1000 batch at the when it arrives at the depot. This provides multi-level data security  
1001 against loss or harm.
- 1002

### 1003 2.3 Specific requirements for the Module features:

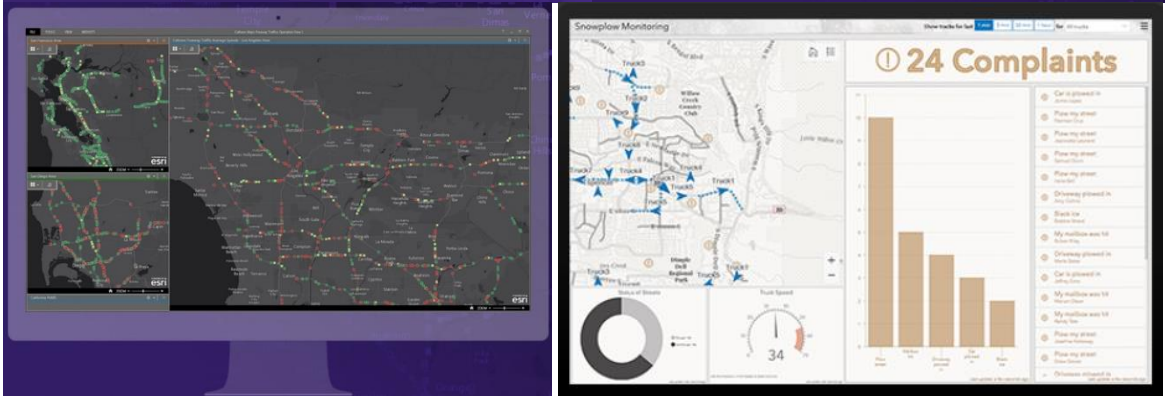
- 1004 a. Express arrival mode to record stopping without turning off the engine of the  
1005 monitored vehicles, more comprehensive recordings (logs) for all vehicles;
- 1006

1007 3.0 Waste collection planning Module

1008



1009



1010

1011

1012 A Geographic Information System that generates, processes, analyses, and maps all types of data.  
1013 Using location data and all kinds of descriptive information, the system integrates data and map  
1014 layers (meta data). The processing of data in the GIS system allows personnel to recognise patterns  
1015 and linkages in the spatial environment, enhancing efficiency and improving management decisions.  
1016 The system shall integrate with Power BI natively (as supported by the system maker).

1017

1018 The module is made up of two major interconnected parts that work together to produce a single  
1019 functional unit.

1020

1021 The first plan will be prepared after the platform startup using data imported from the Protank  
1022 Dynamics software (the requirement for integration of the platform with this software is mentioned  
1023 and specified in more detail in article XX of this document).

1024

1025 Tool for creating plan drafts both automatically and manually. Data-driven planning.

1026

1027 Part 1. Planning

1028

1029

1030 In addition to automatic plan generation and manual revision, the tool will allow for the manual  
1031 development of a master plan based on base contract inputs and field parameters without previous  
1032 collection information. The initial plan is prepared, for example, when a new commodity (e.g.,  
1033 biodegradable waste, Oil, biodegradable food waste, Bag collection) is introduced, or when the  
1034 Company or Municipal Authority changes the waste collection planning and optimization strategy  
1035 (e.g. combining or separating commodities within an area, cancellation of a collection day, crew  
1036 workload, fuel costs).

1037

1038 **Part 2. Waste collection evaluation**

- 1039 • Collecting data from the [Fleet Management](#) Module
- 1040 • Trend Recognition, Evaluation and Visualization;
- 1041 • Reporting;
- 1042 • KPI performance monitoring;

1043  
1044 **Driver-level assessment:**

1045  
1046 Analyse his/her current waste collection in the tablet in the form of a quick overview where he/she  
1047 can see the number of containers, type of commodity, served and not served containers, container  
1048 for which a change has been recorded in the last period, list of orders for a given collection,  
1049 extraordinary and substitute collections, reference trajectory - this is the typical waste collection  
1050 route; to some extent, it can replace navigation, especially if there is a driver is unfamiliar with the  
1051 route.

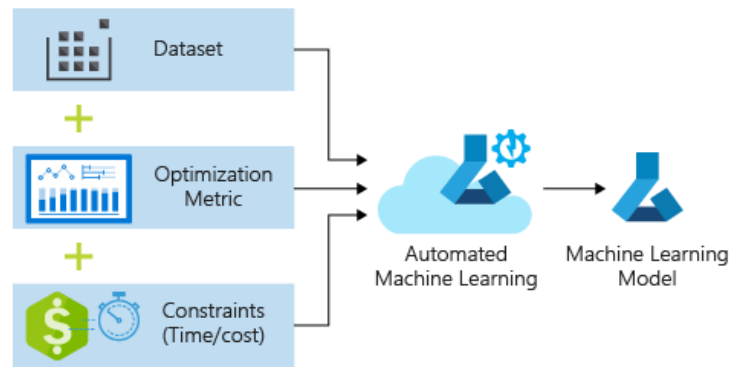
1052 The driver has the option to visually inspect his/her delivery at the end of the shift.  
1053 Possibility of adding a note to the containers, order, street, and entire collection route.

1054  
1055 **Master-level assessment:**

1056  
1057 The master assesses, comments on containers, and then concludes the waste collection.  
1058 When analysing a completed collection, the system sends a notification to the head of the customer  
1059 department to prepare for complaints (OSZ capacity).

1060  
1061 **Planning-level assessment:**

1062  
1063 Development of trends and mathematical models, comparing, analysing, and selecting the best one  
1064 as an input to plan and schedule development. Evaluation and adjustment of the precision of the  
1065 chosen model following the collection.



1066  
1067

1068  
1069

1070 Developing an optimal plan based on the Waste collection evaluation inputs entails, in particular,  
1071 fine-tuning parameters to improve waste collection efficiency.  
1072 The planning system must allow for the generation of plan drafts (templates) based on input  
1073 parameters (data from specific modules) and predicted outputs (defined by a user with permission to  
1074 create plans). A plan draft depicts an estimation of plan parameters, savings, efficiency, etc. It is  
1075 possible to run software simulations and visualise plan implementation on a map. On that premise,  
1076 the planning officer chooses the best one and applies it to the collection route.

1077  
1078 A District Plan as well as a Waste Collection Plan are required. The following will be prepared based  
1079 on the partial district plan and the waste collection plan:

1080 An overall plan comprised of districts and their parameters presented in table, line, and cascade  
 1081 formats.  
 1082 Overall waste collection planning based on inputs and district factors  
 1083 District planning and waste collection are linked; changes in one influence the other.  
 1084 The inputs for both types of plans (districts and waste collection) are registered parameters - real  
 1085 numbers of crews, vehicles, collection points, etc. - that are detailed in the Records section. The  
 1086 module will allow for the automatic generation of plans based on arbitrary KPIs, parameters, and  
 1087 their combinations given by the user. The parameters can be obtained via a manual input in user  
 1088 interface of the planning module, a pick on the map layer, a selection from the Fleet module  
 1089 database, or Electronic records.  
 1090

Total Time	Total Distance	Maximum Plan capacity
Employee Overtime	Missed Collections	Road Restrictions
Employee Workload	Seasonal planning	Speed limits
Mileage	Vehicle type/capacity	Area/territory constraints
Fuel cost	Waste type	Time constraints
CO2 emissions	Capacity vehicle/waste type	Cost profiles
Driver regulation	Customer based obstructions	Additional services

1091  
 1092  
 1093 The resulting plan will be developed using the following KPIs:

- 1094 - lowest fuel consumption;
- 1095 - efficient use of the labour pool;
- 1096 - fleet - number of motor hours, number of services, mileage;
- 1097 - meeting the specified timetable;

1098  
 1099 The planning tool must support ad hoc schedule adjustments by adding and removing (including)  
 1100 containers depending on daily changes in client contracts. These adjustments are anticipated in the  
 1101 plan, which provides spare capacity.

1102  
 1103  
 1104  
 1105 Based on the specified parameters and KPIs, the planning module will, utilising AI and machine  
 1106 learning techniques, optimise the final plan based on data from the separate modules, and:  
 1107 By input data analysis (machine learning), namely:

- 1108 • Vehicle data collected from the [Fleet Management](#) module:
  - 1109 ○ engine RPM;
  - 1110 ○ engine temperature;
  - 1111 ○ fuel consumption;
  - 1112 ○ fuel level;
  - 1113 ○ mileage (km);
  - 1114 ○ vehicle speed (maximum, running speed);
  - 1115 ○ status of attachments e.g. hydraulics - stroke, RFID - scan;
  - 1116 ○ vehicle faults (fault messages, fault codes);
- 1117 • Data collected by the system:
  - 1118 ○ RON crew login with employee card;
    - 1119 ■ Departure registration;
  - 1120 ○ Electronic STAS (logbook);
    - 1121 ■ Data collection (as in the STAS example above) for storage in the electronic  
 1122 STAS;
  - 1123 ○ Vehicle position;
    - 1124 ■ Display of vehicle position within the GUI system;



- 1125                   ▪ Vehicle route recording;
- 1126           ○ Discharge data;
- 1127                   ▪ Reading of QR codes or RFID containers at the moment of discharge;
- 1128
- 1129   Offline and History Data (Manually and automatically acquired historical data created internally in
- 1130   OLO and imported into the platform at the time of its implementation):
- 1131                   ▪ City Parameters;
- 1132                   ▪ Street map base;
- 1133                   ▪ Passability - The algorithm automatically determines the type of vehicle that
- 1134                   was able to drive the route;
- 1135                   ▪ One-way streets;
- 1136                   ▪ Dead-end streets that need reversing the car to the collection point (no U-
- 1137                   turns).
- 1138                   ▪ No entry for our vehicles;
- 1139                   ▪ Regular traffic jams;
- 1140                   ▪ Temporary restrictions;
- 1141                   ▪ Regular restrictions;
- 1142                   ▪ Maximum speed limit;
- 1143                   ▪ Noise restrictions;
- 1144                   ▪ Weather/Seasonality;
- 1145                   ▪ Current weather status (including changes);
- 1146                   ▪ Weather forecast;
- 1147                   ▪ Weather history (using historical data);
- 1148
- 1149   • Route planning:
- 1150           ○ Task assignment:
- 1151                   ▪ District designation;
- 1152                   ▪ Crew designation;
- 1153                   ▪ Designation of street routes and address points;
- 1154           ○ Automatic re-routing in case of changes in online data;
- 1155           ○ Evaluating and displaying the difference between the actual and planned routes;
- 1156   • Online Data - acquired from current online platforms and used by the collection vehicle crew
- 1157   on the day of waste collection while on the scheduled route and to display alerts and
- 1158   recommendations on the tablet.
- 1159           ○ Traffic density (historical data, online data);
- 1160           ○ Traffic density prediction based on historical data;
- 1161           ○ Restrictions;
- 1162           ○ Weather;
- 1163           ○ Influence of weather on traffic;
- 1164   • Collecting data from glass containers (bell-shaped):
- 1165           ○ Online container fill data for tracking based on sensor fill level (waste level in the
- 1166           container);
- 1167           ○ A sensor is a device that is installed in the collection container;
- 1168           ○ It determines the level of waste by releasing an acoustic signal and measuring the
- 1169           time between transmission and return;
- 1170           ○ The recorded data are transferred to a central database through LPWAN (LoRaWan,
- 1171           SigFx, and others);

- 1172 ○ The planning module analyses the recorded data and incorporates it into the waste
- 1173 collection plan based on the container fill level specified;
- 1174 ○
- 1175
- 1176

### 1177 3.1 Additional requirements for the Planning Module:

1178

1179 Notifications/alerts feature;

- 1180 ○ Sending and displaying error messages;
- 1181 ○ Sending and displaying notifications for deviations from the proposed plan;
- 1182 ○ Display of the realistic assumption of the proposed trip plan's execution, including
- 1183 measured/detected deviations;
- 1184 ○ Expected crew return time - vehicle allocation for the next shift;

1185 We require that the proposed system be able to work with external data that can/may affect the  
1186 level of route planning optimization. The system will use this data, together with other data, to  
1187 compute and evaluate the best route.

1188 The system must include map base that depicts the location of vehicles, their planned route or  
1189 deviation, and the location of stands or containers.

1190 Stand and container data:

1191 The system will employ all data that has an impact on the good outcome of the execution for route  
1192 computation or optimization, with an emphasis on, for example, speed, consumption, or length, etc.  
1193 The administrator must be allowed to customise the performance target for each plan. The  
1194 administrator will define the performance target in terms of the factors listed under "Planning-level  
1195 assessment."

1196 Stand and container data will be gathered from external systems, Documentation, stand takeover  
1197 application, and xls spreadsheet import. A single central database of data will be built over time.

1198

### 1199 3.1 "Rebeka" planning mode

1200

1201 The Contracting Authority also requires features to test the parameters of the equipment, terrain,  
1202 and crew within the "Planning" module. A feature is required to enable the waste collection plan test  
1203 mode, in which a test waste collection can be generated tailored to all parameters and assigned to a  
1204 specific crew to execute in order to evaluate the feasibility of the performance. Assignment to the  
1205 crew by setting the availability in the tablet. The crew runs the plan on the tablet and drives the  
1206 proposed route, gathering information regarding the route's vehicle passability. The system  
1207 generates a report on which the vehicle crew can provide comments about the test drive's  
1208 execution. The information gathered in the records is subsequently applied to the particular entities  
1209 by the planning department (roads, streets, stands, containers, collection points, etc.).

1210 The goal is to collect data from which the waste collection parameters will be confirmed or adjusted  
1211 before they are incorporated in the "live" waste collection plan.

1212

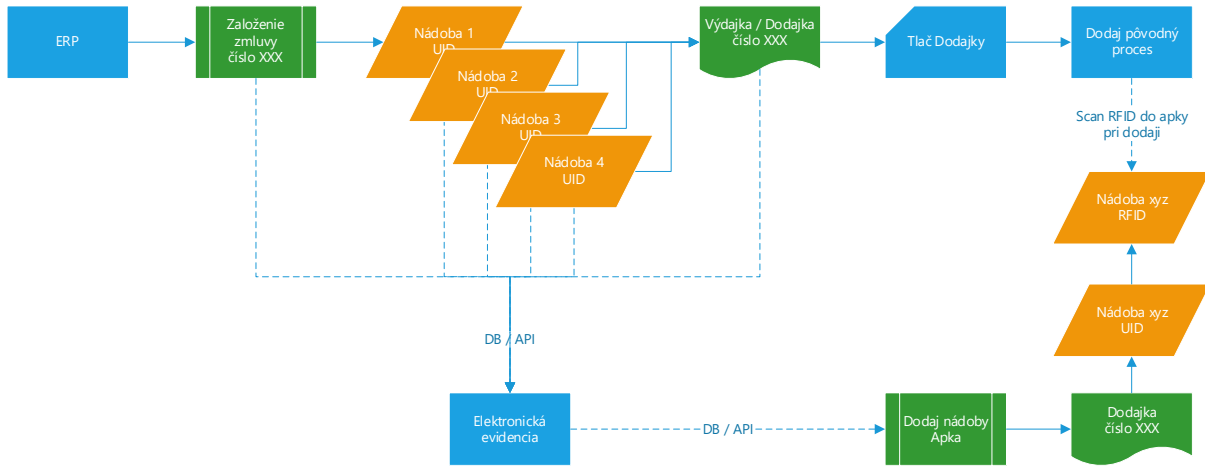
### 1213 3.2 Planning mode Delivery/Collection/Replacement of the containers

1214

1215 A distinct scheduling mode as a feature in the planning module allows to schedule the performance  
 1216 of the crews that provide this activity based on the states defined on the containers (For delivery, For  
 1217 replacement, For collection). Integration with the Documentation app and the 3.16 Container  
 1218 Storage System Module. Integration with Noris and Softip that provide requests for additional  
 1219 containers and their removal or replacement.

1220 Preparation of the delivery route, based on the set schedule, information to the customer about the  
 1221 delivery time, information to the Container Storage System Module for container preparation and  
 1222 label printing. Generating a consignment note that specifies the exact order of loading and unloading  
 1223 (First In, Last Out).

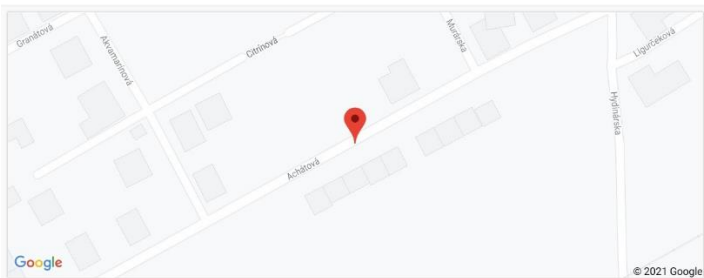
1224 *Example of Softip delivery note process*



1225

12:12 98%

← PN020733 →



**Detaily dodajky**

Číslo dodajky: PN020733

Evidenčné číslo kontraktu: 2414462

Typ: Dodanie

Stav: Otvorená

Meno zákazníka:

Dátum realizácie:

Realizované:

Košík a vrecká

**Info o odberateľovi**

Meno:

Ulica: Achátová

Mestská časť: Podunajské Biskupice

Mesto: Bratislava

PSČ: 82106

E-mail: \_\_\_\_\_@gmail.com

Telefónne číslo: 0903

**Zberný dvor**

Mestská časť: Podunajské Biskupice

Okres: Bratislava 2

**Nádoba na dodaj:**

ID nádoby: 9113928

RFID Naskenovať kód

Typ odpadu: BRO

Typ nádoby: 240L

**Súhlas**

Vypožičiavateľ sa prevzatím zbernej nádoby do výpožičky zaväzuje zbernú nádobu primerane chrániť proti strate, zničeniu alebo poškodeniu a zabezpečiť, aby zberná nádoba nespôsobila škodu na majetku alebo ujmu na zdraví tretím stranám; za týmto účelom je objednávateľ povinný zabezpečiť stanovište zbernej nádoby primeraným spôsobom a zároveň berie na vedomie, v prípade poškodenia/straty zverenej nádoby, vzniknutú škodu nahradí oprávnenej osobe (OLO a.s) v zmysle § 421 Občianskeho zákonníka.

Súhlasím s podmienkami používania a potvrdzujem prevzatie zbernej nádoby

Paspotizácia Dodajky Nastavenia Profil

1229 3.3 OLO Taxi planning mode

1230

1231 Separate feature in the planning module that allows planning of OLO Taxi department staff  
1232 capacities. OLO Taxi is a service that collects oversized waste, most commonly furniture, that can be  
1233 ordered by a resident of the capital city, and for a fee, a flatbed truck is delivered to him, and the  
1234 crew of the vehicle will ensure the loading of the waste on the bucket and the removal of the waste  
1235 to the Waste-to-energy facility. As part of the feature, we require staff capacity planning as well as  
1236 vehicle capacity planning for OLO Taxi. The feature requires integration with a future CRM solution  
1237 that will include a client zone where the customer will be able to buy, pay for, and schedule the  
1238 service.

1239

1240 3.4 Large Capacity Container planning mode

1241

1242 A separate feature in the planning module allows for the planning, monitoring, and assessment of  
1243 the usage of available Large Capacity Containers (number of containers in the warehouse and  
1244 number of containers at the customer), as well as allocated vehicles - hydraulic hooklift hoists.  
1245 Long-term internal container usage (for the Contracting Authority's needs)/external container use  
1246 (for the Contracting Authority's contractual clients) and ad hoc external planning (according to ad  
1247 hoc customer orders).  
1248 The plan must allow for dynamic data inputs from CRM/Softip, Contracts and Orders.  
1249 Integration to the future CRM system, within which the customer will be able to order and pay for  
1250 the service and choose the date of service execution, will be required during the period of the  
1251 contract, which will be the outcome of this tender.  
1252 Integration of contracts and orders into the Softip database, from which information for capacity and  
1253 activity planning will be derived.

1254

1255 We also require Asset Management feature to track the deployment of Large Capacity Containers on  
1256 map layers and track available Large Capacity Container for resale back to the Sales department.  
1257 Automatically recorded container placement time and location on GPS coordinates by the monitoring  
1258 unit, when the container is delivered or loaded.

1259

1260

1261 3.5 "Freestyle" planning mode

1262 Separate feature in the planning module that enables the planning of additional types of tasks on  
1263 already existing documents and data. Planning the distribution of new commodities, for example,  
1264 requires viewing the current distribution of containers, stands, and address points on a map layer in  
1265 selected areas, as well as the option to place distribution points on the map with the assignment and  
1266 calculation of related objects in a given area, followed by the display of summary counts.

1267

## 1268 4.0 Integration Interfaces

1269 The platform will be integrated with the existing and forthcoming OLO and municipal systems listed  
1270 below. The integrations will take place gradually, with a separate analysis prepared for each  
1271 integrated Software, which will include a list of parameters to be transferred, transfer circumstances,  
1272 editing mode and responsibilities for specific parameters, and change logging.

1273 For integrations, a feature or tool is necessary to allow OLO staff to analyse and change data before it  
1274 is recorded in the main database; this control ensures that the recorded data is of higher quality.

1275 A tool is required to examine the data before it is transmitted for integrations from OLO “outwards”.

1276

### 1277 4.1 Noris

1278 A Municipality-managed system used to process records for the collection of local taxes and fees at  
1279 the OMDPaL. (Department of Local Taxes, Fees and Licenses). The primary source of data for the  
1280 execution of OLO activities. The data from the Noris application must be synchronised to the central  
1281 database using the integration API or, temporary, via Web Scraping. The mode of integration,  
1282 synchronisation, and data editing will be defined as a part of the integration. The integration must  
1283 include a changelog that can be used to uniquely identify data changes, allowing an employee to  
1284 make the relevant action or initiate the corresponding automated procedure.

1285

### 1286 4.2 Softip

1287 Economic, accounting and ERP software.

1288

### 1289 4.3 Protank

1290 Software for the performance of waste collection activities.

1291

### 1292 4.4 Passport App/Delivery Collection Replacement

1293 Application for the registration of field collection containers.

1294

### 1295 4.5 Stand takeover and quality control app

1296 Application for taking over new stands, registering stands, and evaluating waste collection  
1297 performance in the field.

1298

### 1299 4.6 eSTAS

1300 Integration of several of the aforementioned systems in order to logically combine data in order to  
1301 provide a daily vehicle performance report.

1302

### 1303 4.7 Ron

1304 OLO staff attendance system.

1305

### 1306 4.8 MS Sharepoint

1307 Intranet as well as a variety of administrative and support apps. Crew time and personnel scheduling  
1308 by Masters.

1309

### 1310 4.9 Venzeo

1311 An application used to record reports of noncompliance and issues with collecting performance by  
1312 field crews.

1313

- 1314 4.10 CRM
- 1315 Central service software for digital business process and service request processing (internal and
- 1316 external).
- 1317
- 1318 4.11 Fleet maintenance system
- 1319 Vehicle maintenance planning and recording system.
- 1320 4.12 Hemak Automated vehicle weighing system
- 1321 Automated Vehicle Weighing System at Waste-to-energy facility.
- 1322 4.13 MS Power BI
- 1323 Data transmission for statistical processing.
- 1324 Preliminary report generation during initial integration. Report examples are shown in the table
- 1325 below. As part of the implementation analysis, the quantity and scope of reports will be determined.
- 1326 The provider may anticipate the requirement to generate reports on all types of processed data, with
- 1327 various summaries and filters.
- 1328 If reports that are not based on the implementation analysis must be prepared during the term of
- 1329 the contract, the generation of such reports will be governed by the change management terms and
- 1330 conditions provided in the SLA and Support document.
- 1331 *Report Table Examples*

Waste collection – Overview	Notifications
<ul style="list-style-type: none"> <li>• Waste collection (<i>District/ID/Day</i>)</li> <li>• Operation (<i>Master</i>)</li> <li>• Waste collection date (<i>Planned date</i>)</li> <li>• Shift (<i>Morning/Afternoon/Day/Night</i>)</li> <li>• Vehicle (<i>Registration number + ID</i>)</li> <li>• Driver (<i>Name/Surname/Employee ID number</i>)</li> <li>• Assistant 1 (<i>Name/Surname/Employee ID number</i>)</li> <li>• Assistant 2 (<i>Name/Surname/Employee ID number</i>)</li> <li>• Assistant x (<i>Name/Surname/Employee ID number</i>)</li> <li>• Supporting vehicle (<i>Yes/No</i>)</li> <li>• Departure time</li> <li>• Return time</li> <li>• Waste collection route duration (<i>Hours/Minutes</i>)</li> <li>• Container service rate (<i>Planned/Actual</i>)</li> <li>• Street service rate</li> <li>• Concluded waste collection (<i>Yes/No/Name of the concluding employee</i>)</li> <li>• Distance driven (km)</li> <li>• Service per km</li> <li>• Number of loads</li> <li>• Waste weight per load (<i>t</i>)</li> </ul>	<ul style="list-style-type: none"> <li>• idle RPM at 0km/h for more than 5 minutes (adjustable);</li> <li>• hydraulics activation outside of the planned collection point;</li> <li>• 3% deviation from the planned route (adjustable);</li> <li>• exceeding the maximum speed limit on the road or in a polygon;</li> <li>• driving in the opposite direction</li> <li>• excessive acceleration, braking, crash or accident;</li> <li>• notification of vehicle owner in the event of certain occurrences (e.g. unauthorised driving);</li> <li>• theft or towing indication;</li> <li>• setting up fuel tampering notifications for trucks through email or SMS (sudden leakage of diesel in the tank);</li> <li>• notification when driving in reverse with assistant on footboard;</li> <li>• entering or exiting the polygon</li> </ul>

<ul style="list-style-type: none"> <li>Fuel used</li> </ul>	
<b>Driving style / Vehicle activity</b> <ul style="list-style-type: none"> <li>Vehicle (<i>Registration number + ID</i>)</li> <li>Driver (<i>Name/Surname/Employee ID number</i>)</li> <li>Beginning of the reference period</li> <li>End of the reference period</li> <li>RPM graph</li> <li>Speed graph</li> <li>Fuel consumption graph</li> <li>Acceleration graph</li> <li>Braking graph</li> <li>Distance driven (km)</li> <li>Route view on map</li> </ul>	<b>Vehicle report</b> <ul style="list-style-type: none"> <li>Vehicle (<i>Registration number + ID</i>)</li> <li>Monitoring unit (ID)</li> <li>Unit status</li> <li>SIM (mobile phone number)</li> <li>Data connection status</li> <li>Vehicle type</li> <li>Date and time of the last activity</li> <li>Error message code</li> </ul>
<b>Fuel consumption</b> <ul style="list-style-type: none"> <li>Vehicle (<i>Registration number + ID</i>)</li> <li>Driver (<i>Name/Surname/Employee ID number</i>)</li> <li>Vehicle type</li> <li>Centre</li> <li>Distance driven (km)</li> <li>Refuelling (litres)</li> <li>Consumption (litres)</li> <li>Consumption (litres/km)</li> <li>Consumption (litres/100k RPM)</li> <li>Consumption standard per 100km</li> <li>Consumption per 100km by refuelling</li> <li>Deviation</li> <li>Operating time (<i>hh:mm</i>)</li> <li>Movement time (<i>hh:mm</i>)</li> <li>Idling (<i>hh:mm</i>)</li> </ul>	<b>Waste collection - Container details</b> <ul style="list-style-type: none"> <li>Waste collection (<i>District/ID/Day</i>)</li> <li>Stand (<i>ID + Address</i>)</li> <li>Waste collection date (<i>Planned date</i>)</li> <li>Vehicle (<i>Registration number + ID</i>)</li> <li>Customer</li> <li>Municipality</li> <li>Street</li> <li>House number</li> <li>Container count (<i>1</i>)</li> <li>Waste type</li> <li>Volume</li> <li>Service type (<i>GPS/RFID Scan</i>)</li> <li>Service time (<i>Date/Time</i>)</li> <li>RFID</li> <li>Container number</li> <li>Unservices container flag</li> </ul>

1332

1333 [4.14 “Waze”](#)

1334 Utilize market-available platforms to gather traffic-related information.

1335 [4.15 Dashboards](#)

1336 Dashboards that display information and statistics.

1337 [4.16 Handheld Chainway RFID UHF 2D Sled - Android APP BT Integration](#)

1338 RFID, BAR and QR code scanner independently connectable to mobile device via Bluetooth.

1339 [4.17 XStation](#)

1340 Personalized recording software for vehicle fueling.



- 1341 4.18 ArcGIS
- 1342 A GIS platform for displaying data on maps in layers and contexts.
- 1343 4.19 Samsung Galaxy Tab Android 10" Tablet
- 1344 Tablets in vehicles with apps installed.

1345 **10.0 Contract conditions**

1346 The Contractor shall devote the following numbers of full-time employees/functions to the entire  
1347 project.

- 1348 • Project Manager
- 1349 • Platform Architect
- 1350 • Data Analyst
- 1351 • UI UX Developer
- 1352 • Developer

1353  
1354

1355 **Annex No. 1 VEHICLE AND TECHNOLOGIES LIST**

1356  
1357  
1358

<b>No.</b>	<b>Type</b>	<b>Estimated number at start of implementation</b>	<b>Maximum number</b>	<b>Probe</b>
1.	Waste collection equipment	105	180	0
2.	Small equipment (loader, crusher, diesel aggregate...)	5	5	5
3.	Passenger vehicles	15	20	0

1359  
1360